

AENOR

Certificado do Sistema de Gestão da Qualidade



ER-1002/2012

AENOR certifica que a organização

MUNICIPIO DE BRAGANÇA

dispõe de um sistema de gestão da qualidade conforme com a norma ISO 9001:2015

para as atividades: DETALHADAS NO ANEXO AO CERTIFICADO

que se realizam em: A) FORTE SÃO JOÃO DE DEUS. - 5300-263 BRAGANÇA (Portugal)

Ver direções indicadas no anexo

Data da primeira emissão: 2012-12-14

Data da última emissão: 2018-12-14

Data de validade: 2021-12-14

A handwritten signature in blue ink, appearing to read 'Rafael Garcia Meiro'.

Rafael GARCÍA MEIRO
Diretor Geral

AENOR INTERNACIONAL S.A.U.
Génova, 6. 28004 Madrid. España
Tel. 91 432 60 00.- www.aenor.com



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Certificado do Sistema de Gestão da Qualidade



ER-1002/2012

Anexo ao Certificado

Âmbito: Prestação de Serviços de:

- A) Atendimento ao Município, Obras Particulares, Arquivo Municipal, Gestão Florestal, Espaços Verdes, Manutenção Urbana, Higiene Pública e Gestão Cemiterial, Fiscalização Municipal, Águas e Saneamento, Empreitadas, Obras de Administração Direta, Ação Social, Ação Social Escolar, Serviço de Transportes Urbanos de Bragança (STUBS), Parques de Estacionamento, Obras da Divisão Logística e Mobilidade (DLM) e Metrologia;
- B) Biblioteca Municipal;
- C) Centro de Arte Contemporânea;
- D) Turismo;
- E) Museu Ibérico da Máscara e do Traje;
- F) Piscinas Municipais e Pavilhão Municipal;
- G) Teatro Municipal;
- H) Mercado Municipal;
- I) Matadouro.

Serviços Internos de:
Recursos Humanos, Aprovisionamento, Gestão dos Sistemas de Informação, Cadastro e Toponímia, Energia, Parque de Máquinas e

Data da primeira emissão: 2012-12-14
Data da última emissão: 2018-12-14
Data de validade: 2021-12-14



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Anexo ao Certificado

Âmbito: Oficinas, Manutenção de Infraestruturas e Equipamentos, Comunicações, Expediente, Apoio à Assembleia, Contabilidade, Património, Taxas, Contraordenações e Tesouraria.

Data da primeira emissão: 2012-12-14
Data da última emissão: 2018-12-14
Data de validade: 2021-12-14



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ER-1002/2012

Anexo ao Certificado

Estabelecimentos:

- B) BIBLIOTECA MUNICIPAL DE BRAGANÇA - CENTRO CULTURAL MUNICIPAL - PRAÇA CAMÕES. - 5300-104 BRAGANÇA (Portugal)
- C) CENTRO DE ARTE CONTEMPORÂNEA GRAÇA MORAIS – RUA ABÍLIO BEÇA, 105 . - 5300-011 BRAGANÇA (Portugal)
- D) POSTO DE TURISMO MUNICIPAL – AVENIDA CIDADE DE ZAMORA . - 5300-111 BRAGANÇA (Portugal)
- E) MUSEU IBÉRICO DA MÁSCARA E DO TRAJE CIDADELA – CASTELO – RUA D. FERNÃO “O BRAVO”, N.º. 24/26 . - 5300-025 BRAGANÇA (Portugal)
- F) PAVILHÃO MUNICIPAL E PISCINAS MUNICIPAIS – AV. D. SANCHO I. - 5300-125 BRAGANÇA (Portugal)
- G) TEATRO MUNICIPAL – PRAÇA PROFESSOR CAVALEIRO FERREIRA . - 5300-252 BRAGANÇA (Portugal)
- H) MERCADO MUNICIPAL DE BRAGANÇA – FORTE SÃO JOÃO DE DEUS. - 5300-263 BRAGANÇA (Portugal)
- I) MATADOURO MUNICIPAL - ZONA INDUSTRIAL DAS CANTARIAS, LOTE 213. - 5300-279 BRAGANÇA (Portugal)

Data da primeira emissão: 2012-12-14

Data da última emissão: 2018-12-14

Data de validade: 2021-12-14

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THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

MUNICIPIO DE BRAGANÇA

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a

Quality Management System

for the following scope:

SPECIFIED IN ANNEX TO THE CERTIFICATE

which fulfills the requirements of the following standard

ISO 9001:2015

First issued on: 2012-12-14 Last issued: 2018-12-14 Validity date: 2021-12-14

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-1002/2012



Alex Stoichitoiu
President of IQNet

Rafael GARCÍA MEIRO
Chief Executive Officer

AENOR

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic
Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi
Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway
NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com



THE INTERNATIONAL CERTIFICATION NETWORK

Annex to IQNet Certificate Number ES-1002/2012 MUNICIPIO DE BRAGANÇA

Activities within the scope of IQNet Certificate MUNICIPIO DE BRAGANÇA Number ES-1002/2012 include the following:

Services provision of:

- A) Citizens Services, Private works, Municipal Archives, Forest Management, Green Spaces, Urban Maintenance, Public Hygiene and Cemetery Management, Inspection, Water and Sanitation, Contracts, City Hall Construction Works; Social Services, School Social Services, Bragança Urban Transport Service (STUB), Car Park, Logistic Works and Mobility Division (DLM) and Metrology;
- B) Municipal Library;
- C) Contemporary Art Center;
- D) Tourist Office;
- E) Iberian Museum of Masks and Costumes;
- F) Municipal Swimming Pools and Municipal Sports Pavillion;
- G) Municipal Theatre; H) Municipal Market;
- I) Municipal Slaughterhouse.

Internal Services:

Human Resources, Procurement, Management of Information Systems, Registration and Toponymy, Energy, Machinery and Workshops Park, Maintenance of Infrastructures and Equipment, Communications, Customer Service, Assembly Support, Accounting, Heritage, Fees, Infractions and Treasury.

First issued on: **2012-12-14** Last issued: **2018-12-14** Validity date: **2021-12-14**

This annex is only valid in connection with the above-mentioned certificate.



Alex Stoichitoiu
President of IQNet

Rafael GARCÍA MEIRO
Chief Executive Officer

AENOR

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
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THE INTERNATIONAL CERTIFICATION NETWORK

Annex to IQNet Certificate Number ES-1002/2012
MUNICIPIO DE BRAGANÇA

A) FORTE SÃO JOÃO DE DEUS.
 5300-263 BRAGANÇA
 Portugal

B) BIBLIOTECA MUNICIPAL DE BRAGANÇA - CENTRO
 CULTURAL MUNICIPAL - PRAÇA CAMÕES.
 5300-104 BRAGANÇA
 Portugal

C) CENTRO DE ARTE CONTEMPORÂNEA GRAÇA MORAIS – RUA ABÍLIO
 BEÇA, 105 .
 5300-011 BRAGANÇA
 Portugal

D) POSTO DE TURISMO MUNICIPAL – AVENIDA CIDADE DE
 ZAMORA .
 5300-111 BRAGANÇA
 Portugal

E) MUSEU IBÉRICO DA MÁSCARA E DO TRAJE CIDADELA – CASTELO –
 RUA D. FERNÃO “O BRAVO”, Nº. 24/26 .
 5300-025 BRAGANÇA
 Portugal

F) PAVILHÃO MUNICIPAL E PISCINAS MUNICIPAIS – AV. D.
 SANCHO I .
 5300-125 BRAGANÇA
 Portugal

G) TEATRO MUNICIPAL – PRAÇA PROFESSOR CAVALEIRO FERREIRA .
 5300-252 BRAGANÇA
 Portugal

H) MERCADO MUNICIPAL DE BRAGANÇA – FORTE SÃO JOÃO
 DE DEUS.
 5300-263 BRAGANÇA
 Portugal

I) MATADOURO MUNICIPAL - ZONA INDUSTRIAL DAS CANTARIAS, LOTE
 213.
 5300-279 BRAGANÇA
 Portugal

First issued on: 2012-12-14 Last issued: 2018-12-14 Validity date: 2021-12-14

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Alex Stoichitoiu
 President of IQNet

Rafael GARCÍA MEIRO
 Chief Executive Officer

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IQNet Partners*:

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 Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifointi
 Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway
 NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
 SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
 IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

AENOR

Certificado del Sistema de Gestión de la Calidad



ER-1002/2012

AENOR certifica que la organización

MUNICIPIO DE BRAGANÇA

dispone de un sistema de gestión de la calidad conforme con la Norma ISO 9001:2015

para las actividades: Detalladas en el anexo al Certificado

que se realizan en: Direcciones indicadas en el Anexo

Fecha de primera emisión: 2012-12-14
Fecha de última emisión: 2018-12-14
Fecha de expiración: 2021-12-14



Rafael GARCÍA MEIRO
Director General

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AENOR

Certificado del Sistema de Gestión de la Calidad



ER-1002/2012

Anexo al Certificado

Alcance: Prestación de Servicios de:
A) Atención al Ciudadano, Obras Particulares, Archivo Municipal, Gestión Forestal, Espacios Verdes, Manutención Urbana, Higiene Pública y Gestión de los Cementerios, Fiscalización Municipal, Agua y Saneamiento, Contratos, Obras de Administración Directa; Acción Social, Acción Social Escolar, Servicio de Transportes Urbanos de Bragança (STUB), Aparcamientos, Obras de la División Logística y Movilidad (DLM) y Metrología;
B) Biblioteca Municipal;
C) Centro de Arte Contemporánea;
D) Oficina de Turismo;
E) Museo Ibérico de la Máscara y del Traje;
F) Piscinas Municipales y Pabellón Municipal;
G) Teatro Municipal;
H) Mercado de Abastos;
I) Matadero Municipal.

Servicios internos:
Recursos Humanos, Compras, Gestión de los Sistemas de Información, Registro y Toponimia, Energía, Parque de maquinaria y Talleres,

Fecha de primera emisión: 2012-12-14
Fecha de última emisión: 2018-12-14
Fecha de expiración: 2021-12-14



Rafael GARCÍA MEIRO
Director General

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Certificado del Sistema de Gestión de la Calidad



ER-1002/2012

Anexo al Certificado

Alcance: Mantenimiento de la Infraestructura y Equipo, Comunicaciones, Servicio al Cliente, Apoyo a la Asamblea, Contabilidad, Patrimonio, Tasas, Contraordenaciones y Tesorería.

Fecha de primera emisión: 2012-12-14
Fecha de última emisión: 2018-12-14
Fecha de expiración: 2021-12-14



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Director General

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AENOR

Certificado del Sistema de Gestión de la Calidad



ER-1002/2012

Anexo al Certificado

- Establecimientos:
- A) FORTE SÃO JOÃO DE DEUS. - 5300-263 BRAGANÇA (Portugal)
 - B) BIBLIOTECA MUNICIPAL DE BRAGANÇA - CENTRO CULTURAL MUNICIPAL - PRAÇA CAMÕES. - 5300-104 BRAGANÇA (Portugal)
 - C) CENTRO DE ARTE CONTEMPORÂNEA GRAÇA MORAIS – RUA ABÍLIO BEÇA, 105 . - 5300-011 BRAGANÇA (Portugal)
 - D) POSTO DE TURISMO MUNICIPAL – AVÉNIDA CIDADE DE ZAMORA . - 5300-111 BRAGANÇA (Portugal)
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 - I) MATADOURO MUNICIPAL - ZONA INDUSTRIAL DAS CANTARIAS, LOTE 213. - 5300-279 BRAGANÇA (Portugal)

Fecha de primera emisión: 2012-12-14
Fecha de última emisión: 2018-12-14
Fecha de expiración: 2021-12-14



Rafael GARCÍA MEIRO
Director General

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AENOR

Quality Management System Certificate



ER-1002/2012

AENOR certifies that the organization

MUNICIPIO DE BRAGANÇA

has a quality management system according to the ISO 9001:2015 Standard

for the activities: SPECIFIED IN ANNEX TO THE CERTIFICATE

which is/are carried out in: A) FORTE SÃO JOÃO DE DEUS. - 5300-263 BRAGANÇA (Portugal)

SEE ADDRESSES SPECIFIED IN ANNEX

First issued on: 2012-12-14

Last issued: 2018-12-14

Validity date: 2021-12-14

A handwritten signature in blue ink, appearing to read 'Rafael Garcia Meiro', with a long horizontal stroke extending to the right.

Rafael GARCÍA MEIRO
Chief Executive Officer

AENOR INTERNACIONAL S.A.U.
Génova, 6. 28004 Madrid. España
Tel. 91 432 60 00.- www.aenor.com



AENOR

Quality Management System Certificate



ER-1002/2012

Annex to Certificate

Scope: Services provision of:
A) Citizens Services, Private works, Municipal Archives, Forest Management, Green Spaces, Urban Maintenance, Public Hygiene and Cemetery Management, Inspection, Water and Sanitation, Contracts, City Hall Construction Works; Social Services, School Social Services, Bragança Urban Transport Service (STUB), Car Park, Logistic Works and Mobility Division (DLM) and Metrology;
B) Municipal Library;
C) Contemporary Art Center;
D) Tourist Office;
E) Iberian Museum of Masks and Costumes;
F) Municipal Swimming Pools and Municipal Sports Pavillion;
G) Municipal Theatre; H) Municipal Market;
I) Municipal Slaughterhouse.

Internal Services:
Human Resources, Procurement, Management of Information Systems, Registration and Toponymy, Energy, Machinery and Workshops Park, Maintenance of Infrastructures and Equipment, Communications, Customer Service, Assembly Support, Accounting, Heritage, Fees,

First issued on: 2012-12-14
Last issued: 2018-12-14
Validity date: 2021-12-14

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Rafael GARCÍA MEIRO
Chief Executive Officer

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Quality Management System Certificate



ER-1002/2012

Annex to Certificate

Scope: Infractions and Treasury.

First issued on: 2012-12-14
Last issued: 2018-12-14
Validity date: 2021-12-14

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Quality Management System Certificate



ER-1002/2012

Annex to Certificate

Establishments:

- B) BIBLIOTECA MUNICIPAL DE BRAGANÇA - CENTRO CULTURAL MUNICIPAL - PRAÇA CAMÕES. - 5300-104 BRAGANÇA (Portugal)
- C) CENTRO DE ARTE CONTEMPORÂNEA GRAÇA MORAIS – RUA ABÍLIO BEÇA, 105 . - 5300-011 BRAGANÇA (Portugal)
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